

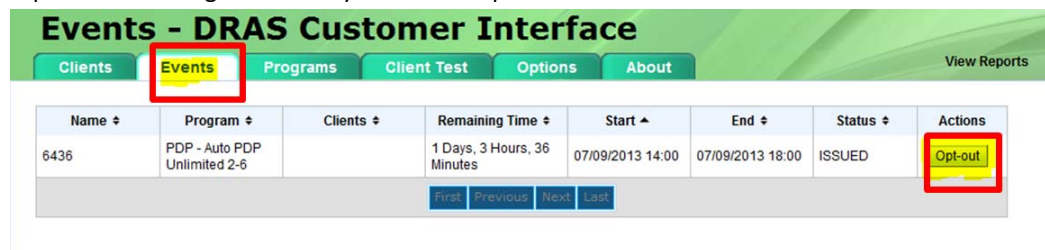
How to Opt-Out of an Automated Demand Response Event

Introduction:

PG&E Automated-Demand Response customers enrolled in Peak Day Pricing and the Demand Bidding Program may use these instructions to opt-out from participating in an event. Opting-out will prevent the DRAS from sending a signal and allow your operations to continue as normal. Customers may opt-out of an event at anytime, however, once a customer has opted-out, they cannot opt back in. Opting-out from an event may effect your incentives for participation or Auto-DR equipment. For any assistance, please email pgedras@energy-solution.com.

Instructions:

1. Log into the DRAS (Demand Response Automation Server)
 - a. <https://www.pge.openadr.com/pss2.website/Login>
 - b. If you need to have your DRAS password reset, please email pgedras@energy-solution.com
2. Click on the “Events” tab on the top left.
3. The active DR event will be listed on the page. Check the program, date and start/end time of the event you want to opt out in the events list
4. Click on “Opt-out” to the right of event you want to opt out from in the list



The screenshot shows the 'Events - DRAS Customer Interface' with a navigation bar containing 'Clients', 'Events', 'Programs', 'Client Test', 'Options', and 'About'. The 'Events' tab is selected. Below the navigation bar is a table with the following data:

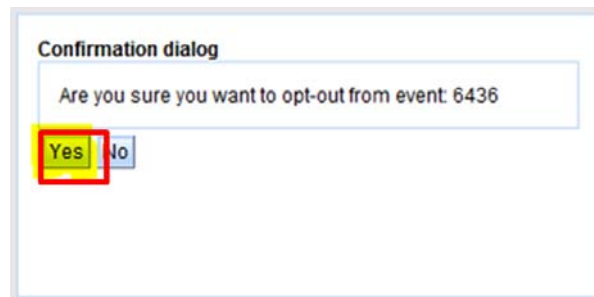
Name	Program	Clients	Remaining Time	Start	End	Status	Actions
6436	PDP - Auto PDP Unlimited 2-6		1 Days, 3 Hours, 36 Minutes	07/09/2013 14:00	07/09/2013 18:00	ISSUED	Opt-out

Navigation buttons for 'First', 'Previous', 'Next', and 'Last' are located below the table. The 'Opt-out' button in the 'Actions' column is highlighted with a red box.



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- a. If you are sure you want to opt-out from the event, click “yes” in the confirmation dialog box. Note: once you opt out of an event, you will not be able to opt back in.



The screenshot shows a 'Confirmation dialog' box with the text: 'Are you sure you want to opt-out from event: 6436'. Below the text are two buttons: 'Yes' and 'No'. The 'Yes' button is highlighted with a red box.

a.

Support Contact:

If you are unable to opt-out or have any questions, please email pgedras@energy-solution.com and we will be happy to assist you.